Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	4	"6542602".pn. or "6707904".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 10:04
L2	155	379/265.05.ccls. or 379/265.06.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 14:39
L3	99	l2 and internet	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 10:13
L4	73	l3 and (chat e$mail)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 11:06
L5	72	l4 and (number frequenc$6)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 10:56
L6	29	l3 and (chat e$mail) same (number frequenc$6)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 10:59
L7	3	l3 and (chat e$mail) same (frequenc$6)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 10:59
L8	3	l3 and (chat e$mail) same (initial adj contact$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 11:07
L9	3	l3 and (chat e$mail) same (initial near3 contact$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 11:07
L10	3	l3 and (chat e$mail) same (initial$3 near3 contact$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 11:08

L11	0	379/265.06.ccls. and (chat e$mail) same (initial$3 near3 contact$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 11:09
L12	47	379/265.06.ccls. and (chat e$mail)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:04
L13	1	"6724887".pn. and duration	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 12:40
L14	1	"6724887".pn. and report	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:02
L15	12	email same chat same frequenc$6	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:04
L16	930	email same frequenc$6	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:04
L17	1	379/265.06.ccls. and (chat e$mail) same frequenc$6	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:05
L18	355	(monitor$6 count$3) same (chat e$mail) same frequenc$6	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:05
L19	24	(monitor$6 count$3) same (chat e$mail) same frequenc$6 and call adj center	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:09
L20	24	(monitor$6 count$3) same (chat e$mail) same (frequenc$6 number near3 exchange$2) and call adj center	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:11
L21	374	(monitor$6 count$3) same (chat e$mail instant adj messag$6) same (frequenc$6 number near3 exchange$2)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:11

L22	62	379/265.05.ccls. or 379/265.06.ccls. and (e$mail near3 frequenc$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:17
L23	0	(379/265.05.ccls. or 379/265.06.ccls.) and (e$mail near3 frequenc$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:17
L24	81362	(e$mail chat$4 near3 frequenc$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:17
L25	500	((e$mail chat$4) near3 frequenc$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:18
L26	17	((e$mail chat$4) near3 frequenc$4) same (client customer)\	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:18
L27	17	((e$mail chat$4) near3 frequenc$4) same (client customer)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:19
L28	1974	(((e$mail chat$4) near3 frequenc$4) or (number near3 e$mail)) same (client customer)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:20
L29	30	(number near3 e$mail) same (client customer) same chat	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:20
L30	2	l2 and (e$mail chat) with statistic$2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:23
L31	48	(e$mail chat) with statistic$2 same (number frequenc$3) same (exchang$3 transm$6 recept$4 receiv$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:51
L32	16	("6021428" | "6044395" | "6073165" | "6128646" | "6138146" | "6141695" | "6182059").PN. OR ("6356633").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/01/03 13:32

L33	17	(US-20020080950-$ or US-20030169856-$).did. or (US-6058163-$ or US-6404883-$ or US-6366666-$ or US-6408064-$ or US-6603854-$ or US-6640143-$ or US-6650747-$ or US-6700971-$ or US-6724887-$ or US-6754331-$ or US-6904143-$ or US-6480749-$ or US-6535492-$ or US-6597783-$ or US-6356633-$).did.	US-PGPUB; USPAT	OR	ON	2006/01/03 13:31
L34	0	l33 and e$mail with frequ$7	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:31
L35	0	"6597783".pn. and frequen$6	US-PGPUB; USPAT; USOCR	OR	ON	2006/01/03 13:32
L36	1	"6597783".pn. and number	US-PGPUB; USPAT; USOCR	OR	ON	2006/01/03 13:32
L37	498	agent same (customer$2 client) same (e$mail$2 chat$2) same (number frequenc$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 13:52
L38	23	agent same (customer$2 client) same (e$mail$2 chat$2) same (frequenc$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 14:00
L39	2	"6356633".pn. and customer	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 14:00
L40	9	l2 and (customer client) with (prior previous$2 before) with contact$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 14:46
L41	15	l2 and (agent) with (prior previous$2 before) with contact$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 15:15
L42	1	"6724887".pn. and list$2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 15:58
L43	1	("6724887".pn. or "6356633".pn.) and e$mail near2 address$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 16:00

L44	73	e$mail with identif$6 with (client$2 customer$2) with (agent$2)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 17:14
L45	77	707/104.1.ccls. and call near2 center$2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 17:24
L46	1	"624223".apn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/01/03 17:24